Who we are

• Director – Marty Senterfitt

• Deputy Director - Shannon Davis-Weiner

• Senior Planner - Jeff Manning

• Senior Special Needs Planner – Matt Massoud

• Radiological Emergency Preparedness – Vince Kalson

• Executive Assistant - Alary Luttazi
  (only three FTEs are county-funded)

• And YOU
WHAT WE DO

• Monroe County Emergency Management provides all-hazard planning and preparedness for, and coordination of response and recovery activities for events that threaten the health and safety of Monroe County residents and visitors and that may damage property and affect the economy within the county.
WHAT DOES THAT MEAN?

• Coordinating and communicating with partners throughout the county, as well as at the state and federal levels.
• Planning
• Training and Exercises
• Providing and coordinating support of first responders

INFORMATION and COMMUNICATION are crucial in an emergency
Phases of Emergency Management

- Mitigate
- Prepare
- Respond
- Recover
Authorities

• Chapter 252, Florida Statutes
  – Assigns responsibilities and powers to the Governor to declare a State of Emergency, issue executive orders, proclamations, rules, and allows for assumption of direct control over part or all of the emergency management functions within the State.
  – Describes related responsibilities and powers of political subdivisions of the State; county emergency management agency has jurisdiction of the county
  – Also limits liability for response and recovery activities carried out in good faith
Monroe County Ordinance No. 028-1987

Establishes authority for the Mayor to declare a Local State of Emergency, and to waive certain procedures and formalities in carrying out protective actions.
Nevertheless –

Emergency Management is a county-wide activity. We depend on our partners throughout the county, including individual residents and visitors.

• **We Are All First Responders –**
  
  • Craig Fugate, Former FEMA administrator and FDEM Director
Partnership with The Key West National Weather Service is crucial to protecting lives and property in Monroe County
What worked during Irma

- ‘COOP’ to Ocean Reef
- Positive Response to Evacuation Order
- NWS Meteorologist ‘embedded’ in the EOC for duration of the event
- Scalable system allowed for deployment of responders from around the country to assist
- DMAT and Satellite communications ordered prior to landfall
Challenges during Irma

• Communications (Internal and public)!
• Re-entry
• Staffing
• COOP (relocating the EOC)
• The EOC itself; space for responders, cooking, sleeping, VIPs
• Volunteers & Donations
• Debris
Room for improvement
Communications

• Increasing satellite capability
• Increased use of Cell on Wheels
• Moving ‘WebEOC’ to a hosted solution
• Utilization of ‘Everbridge’ mass notification system (sign up for notifications via “Alert Monroe”)
• Utilize ham radio operators
Room for improvement
Re-Entry

• Placard system for essential personnel
  – Pre-identified, eliminate calls/runners to/from checkpoint
  – CERT and essential businesses
• Adjust staging areas to reduce congestion
• No change to residential sticker programs
• Improve messaging
Room for improvement

Staffing

- Clarified roles and expectations for county employees, increased training for emergency response
- Increase in training and utilization of volunteers
- Scalable and flexible
Room for improvement

COOP /EOC

• Continuity of Operations Planning
  – Potentially constructing new dedicated EOC, to include Fire Rescue HQ and 911 Dispatch
  – Hardened facility, modernized updated communications systems, sleeping/feeding areas
Room for improvement
Volunteers and Donations

• Irma resulted in the formation of the Monroe County Long Term Recovery Group
  – A standing committee of volunteer organizations active in disaster

• Monroe County Emergency Reserve Corps
  – CERT trained volunteers to help in the field and EOC
  – Allow for better two-way communication/information flow
  – Prioritization of resources
Summary

• The goal is communication of need and capabilities
• Common Operating Picture
• Unified messaging
• Coordination of resources
  – Right type at right place at right time and right number
• Return to normal (or new normal) as quickly and safely as possible
QUESTIONS?

- Monroe County Emergency Management
  (305)289-6018
  http://www.monroecountyem.com/